

TA MILL TERMS & CONDITIONS (subject to change)

1. Application for the reservation of accommodation must be accompanied by an advance deposit of 30% of the total rental cost. All reservations are subject to written confirmation. If the application is not accepted, the advance deposit will be refunded in full.
2. The balance of the total rental cost must be paid in full at least 4 weeks before the holiday is due to commence. Failure to send the required amount by the date due may be (at our discretion) regarded as cancellation of the holiday by you and the advance deposit will not be refunded.
3. Cottages/ Lodges are available after 16.00 on day of arrival. Cottages/ Lodges to be vacated before 9:30 am on morning of departure, unless otherwise agreed. **Early arrivals and/or late departures can be agreed at extra charge agreed prior to commencement of your reservation.**
4. Accommodation is restricted to number of persons stated on the brochure or website. A cot can be provided, if the accommodation is suitable, for £15 and a put-u-up is £40. Guests may bring their own travel cot. Highchairs are available free of charge on request, subject to availability. **If the number of guests in the accommodation exceeds the number stated, a charge of £50 per extra person is payable.**
5. Linen and towels are provided free of charge.
6. Clients are responsible for keeping and leaving the cottage clean and tidy. Cleaning and breakages will be charged for. Please check the inventory on arrival and report any discrepancies within 24 hours. Please open all windows before departure and text Kamila on 07894111938 the time of your departure. Leave key in the door.
7. If for any reason beyond the owner's control (e.g. fire damage) the property is not ready on the date booked, all rent and charges paid in advance will be refunded in full. The client shall have no further claim against the owners.
8. We cannot accept liability for injury sustained by any person or for the loss or damage to any property brought onto the premises.
9. **Cancellation Policy**
 - Cancel 28 days or more before arrival, 100% refund less £40 booking fee or you can transfer holiday booking to another date.
 - Cancel 27-14 days before arrival, 50% refund
 - Cancel 13 days or less before arrival, 25% refund
10. We allow dogs in some of our cottages/ lodges. The charge per dog is £7 per night or £35 per week. You must bring a dog basket with you and please ensure your pet does not lie on the bedding or soft furnishings. When you exercise your dog it **must be on a lead** and you must clean up after your pet. **Pets must not be left unattended in the accommodation at any time.** If you leave your dog unattended in the accommodation you will forfeit your breakage deposit.

ONLY HOUSE TRAINED PETS ACCEPTED- SORRY NO PUPPIES under 12 months.

11. Hot tub and swim spa. The hot tub and swim spa are available for private hire for an additional charge. The maximum number of people in either item is 4 at any time. You must agree and sign terms and conditions before use. You can reserve times ahead of arrival and you can change the times if you give at least 3 hours notice. If you cancel last minute in peak times, you may not be refunded.

12. COVID 19. Clients should not arrive at Ta Mill if they have a temperature, feel unwell or display any symptoms of the virus. If during your stay, you develop COVID19 symptoms, you are requested to immediately isolate in your holiday home, request a test, inform the owner and make arrangements to leave as soon as it is reasonably possible to do so. You will be liable for payment of any extended stay and any cancelled bookings, if, for whatever reason, you are not able to travel home.

13. There is a **£100 returnable security deposit** payable on booking when you book Ta Mill House or Forge Cottage. There is a £80 security deposit for Dairy cottage and £50 security deposit for all other properties. The security deposit will be refunded after your holiday, minus any breakages, incurred charges etc. within 2 weeks of departure.